

Digipass 270

Operating Instructions

Turn on/off

To turn on Digipass, please press the unlock button  while holding down the triangle button .

To turn it off please press the triangle button  twice.

Digipass will turn itself off automatically if left idle (no buttons pressed) for 30 seconds.

Changing Initial PIN code

After turning on Digipass for the first time you will have to set your own 5-digit PIN code.



Action	Digipass message
Turn on Digipass  	PIN
Enter 5-digit PIN code received from Bank	NEW PIN
Enter <u>your own</u> 5-digit PIN code	NEW PIN CONF
Confirm <u>new</u> PIN code (reenter)	PIN CONF

Changing PIN code

Later on, if you need to change the PIN code, the procedure is as follows:

Action	Digipass message
Turn on Digipass  	PIN
Enter existing PIN code and hold the triangle button  for a few seconds	APPLI _ NEW PIN
Enter new PIN code	PIN CONF
Confirm new PIN code (reenter)	NEW PIN CONF

One-time password (OTP) generation

ibVerso Internet Bank requires user name and the number generated by Digipass to authenticate the login.

Action	Digipass message
Turn on Digipass  	PIN
Enter 5-digit PIN code	APPLI _
Press 1	APPL 1

6 digit number is generated

Please enter the 6 digit number into the appropriate field on the ibVerso login page.



Digital signature generation

ibVerso Internet Bank will request digital signature to confirm the transaction.

Action	Digipass message
Turn on Digipass  	PIN
Enter 5-digit PIN code	APPLI _
Press 2	APPL 2

Enter the 6-digit number shown near confirmation button on ibVerso screen into Digipass

xxxxxx

6-digit number is generated

Please enter 6 digit number generated by Digipass into confirmation field on ibVerso screen and press confirmation button.



Frequently asked questions

What is a PIN code?

PIN code is a combination of 5 digits, which should be known only to you — the owner of the device. If by accident a third party gains access to it, you should change it immediately.

What to do in case of unsuccessful attempts of PIN code entry?

In case of unsuccessful attempts of PIN code entry the message FAIL N is displayed on the screen, where N may be one of the numbers between 1-5 and shows the number of attempts. For example, the message FAIL 2 means 2 unsuccessful attempts of PIN code entry. In case of 5 consecutive unsuccessful attempts, the message LOCK PIN is displayed on the screen and the device is locked. You have to contact our Bank helpdesk to unlock it.

What to do if the system does not accept the password generated by the device?

Please follow the instructions on the screen and try again. It is possible that you just mistyped a code. However, after several unsuccessful attempts the system may become locked. Please call our Bank helpdesk for further instructions if this happens.

What should I do if, instead of a code, 8 zeros or other inappropriate symbols appear on the display?

It is possible that the Digipass has been damaged or its battery is low. In this case, you should visit the Bank taking your Digipass and your identity document with you. You will be issued a new Digipass at the Bank.

NB! The Digipass can not be opened without compromising the device. For security reasons you can not replace the battery yourself.

Actions in case of loss of the device

In this case, you should notify the Bank of the loss by calling the Help desk number +372 6802 510 or by visiting the Bank in person.